



MetricMetal.com
A PARKER STEEL COMPANY



ISO 9001 Certified

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Dear Parker Steel Customers:

As you are probably aware, currently, there are significant disruptions in transit times in the parcel delivery and LTL (less than load) freight industries. This issue is due in large part to consumers' shift away from in store to online purchases (such as Amazon) due to the coronavirus. All small package delivery services, the USPS, UPS, FedEx, are becoming unable to effectively manage this increase. As a result, UPS has announced that it no longer guarantees delivery times on its package deliveries.

The issues are exacerbated by their inability to hire enough new employees to handle the increased demand. Because metals raw materials generally do not ship in dimensions ideal for small package delivery (items less than three foot in length) more handling is required at each sorting facility which can cause delay.

Due to these challenges, which are beyond the control of Parker Steel, we want to make you aware that there may be longer than usual transit times on your materials once shipped from Parker Steel. Parker Steel remains committed to delivering the highest quality products and customer service experience to our customers. Although we are maintaining our internal shipment commitments, we are unable to control the performance of our outside freight carriers.

Therefore, where possible, we strongly encourage factoring in additional lead time to your sourcing processes to compensate for the unpredictable delays in freight transit times.

We thank you for your business and understanding of the current situation.

Yours truly,

Jamie Kaufman
Sales Manager

Jerry Hidalgo
President